## IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with <u>underlining</u> and deleted text with <u>strikethrough</u>. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

1. (CURRENTLY AMENDED) A method of managing delivery goods comprising the steps of:

receiving identification information for delivery goods entered by a deliverer when a recipient of the delivery goods is absent;

extracting delivery goods information and recipient information relevant to the delivery goods identification information from a storage unit which stores the delivery goods information and the recipient information corresponding to the delivery goods information; and

notifying said recipient of the delivery goods information based on the recipient information, wherein the delivery goods information includes a message requesting the recipient to confirm as to whether the recipient approves or rejects reception of the goods.

2. (CURRENTLY AMENDED) A method of managing delivery goods comprising the steps of:

receiving information for a request to confirm reception of delivery goods entered by a deliverer when a recipient of the delivery goods is absent, wherein the information includes a message requesting the recipient to confirm as to whether the recipient approves or rejects reception of the goods;

extracting recipient information from a storage unit which stores the recipient information corresponding to the information for the delivery goods reception confirmation request; and notifying said recipient of the for the confirmation request information based on the recipient information.

3. (CURRENTLY AMENDED) The method of managing delivery goods according to claim 1, further comprising-the steps of:

further storing information for a deliverer corresponding to the delivery goods information in said storage unit and receiving the delivery goods identification information and reception

approval/refusal information entered by said recipient;

extracting the deliverer information relevant to the delivery goods identification information from said storage unit; and

notifying said deliverer of the reception approval/refusal information based on the deliverer information.

4. (CURRENTLY AMENDED) The method of managing delivery goods according to claim 3, further comprising the steps of:

further storing information for a client corresponding to the delivery goods information in said storage unit, and extracting the delivery goods information and client information relevant to the delivery goods identification information from said storage unit; and

notifying said client of the reception approval/refusal information based on the client information.

- 5. (CANCELLED)
- 6. (CANCELLED)
- 7. (CURRENTLY AMENDED) A delivery goods management apparatus comprising: a storage unit which stores delivery goods information and recipient information

corresponding to the delivery goods information;

a unit which receives delivery goods identification information entered by a deliverer when a recipient of the delivery goods is absent;

a unit which extracts the delivery goods information and the recipient information from said storage unit; and

a unit which notifies said recipient of the delivery goods information based on the recipient information, wherein the delivery goods information includes a message requesting the recipient to confirm as to whether the recipient approves or rejects reception of the goods.

8. (CURRENTLY AMENDED) A delivery goods management apparatus comprising:

a storage unit which stores recipient information corresponding to information for a request to confirm reception of delivery goods, which includes a message requesting the recipient to confirm as to whether the recipient approves or rejects reception of the goods:

a unit which receives information for the confirmation request entered by a deliverer

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when a recipient of the delivery goods is absent;

a unit which extracts the recipient information from said storage unit; and a unit which notifies said recipient of the confirmation request information based on the recipient information.

9. (CURRENTLY AMENDED) A computer readable storage medium which stores a program for making the computer-execute the steps of:

receiving-receive delivery goods identification information entered by a deliverer when a recipient of the delivery goods is absent;

extracting extract delivery goods information and recipient information relevant to the delivery goods identification information from a storage unit which stores the delivery goods information and the recipient information corresponding to the delivery goods information; and

notifying notify said recipient of the delivery goods information based on the recipient information, wherein the delivery goods identification information includes a message requesting the recipient to confirm as to whether the recipient approves or rejects rejection of the goods.

10. (CURRENTLY AMENDED) A computer readable storage medium which stores a program for making the computer-execute the steps of:

receiving receive information for a request to confirm reception of delivery goods entered by a deliverer when a recipient of the delivery goods is absent, wherein the information includes a message requesting the recipient to confirm as to whether the recipient approves or rejects reception of the goods;

extracting extract recipient information from a storage unit which stores the recipient information corresponding to the confirmation request information; and

notifying notify said recipient of the confirmation request information based on the recipient information.

11. (NEW) The computer readable storage medium which stores a program according to claim 9, further making the computer:

further store information for a deliverer corresponding to the delivery goods information in said storage unit and receive the delivery goods identification information and reception approval/refusal information entered by said recipient;

extract the deliverer information relevant to the delivery goods identification information from said storage unit; and

notify said deliverer of the reception approval/refusal information based on the deliverer information.

12. (NEW) The computer readable storage medium which stores a program according to claim 11, further making the computer:

further store information for a client corresponding to the delivery goods information in said storage unit, and extract the delivery goods information and client information relevant to the delivery goods identification information from said storage unit; and

notify said client of the reception approval/refusal information based on the client information.

13. (NEW) A method in a data processing system for managing the delivery of an item to a receiver comprising:

determining that a deliverer attempted to deliver an item to a receiver;

determining that the deliverer did not deliver the item because the deliverer could not get approval from the receiver;

notifying the receiver of the delivery attempt; and determining whether the receiver approves or rejects delivery.